

**BRETENHAM P C BROADBAND GROUP MEETING
HELD ON 9TH FEBRUARY 2017 AT 18.00 IN ARUNDELL HOUSE, THE STREET**

MINUTES

Present Chairman Mr C Clarke, Councillors Mrs L Collings and Mr P Truin, Mr. M. Annis, Mr.E. Keith, Mr. P. Knight, Mr. L. Ohara, Mr. G. Roberts

Meeting Purpose: To discuss the knowledge of the plans for delivery of superfast broadband by SuffolkCC/Openreach in the light of the current poor download speeds in Brettenham parish and what action might be taken to influence matters.

Current status. In the most recent communications and map of the development of superfast broadband issued by Suffolk County Council / BT Openreach, in the village of Brettenham only Dux street is shown as receiving superfast broadband by September 2017 (coming from Felsham and Gedding). The remainder of the parish does not appear to be on a list to receive superfast broadband. However, we have been verbally told by SCC that one part of Brettenham will receive superfast broadband by 2017 and the other part sometime prior to the end of 2019. Both CAEA and OBH currently use satellite dishes to improve their broadband speeds but both schools note that this is not satisfactory. OBH have decided to obtain a dedicated leased line from Openreach and are in discussions with them on this subject..

Thus the situation is:

- Dux Street by September 2017
- Phone lines coming from the Rattlesden exchange possible in 2017 subject to survey and project design by Openreach (i.e. those numbers with 736 and 737).
- Phone lines coming from Hitcham / Bildeston possible by 2019 subject to survey and project design by Openreach (i.e. those numbers with 740 and 741).

Actions:

1. Conduct a survey of Brettenham parish to establish use of and demand for broadband and superfast broadband to support any action taken with the authorities.
2. Ask the Program team of SCC to make a presentation at the next Parish Council meeting.
3. Write to the Chairman or CEO of BT Group and/or Openreach expressing our concerns.
4. Write to Mr. J. Carlidge MP, Mrs D Cadman CEO SCC, Mr. C. Noble Leader of SCC, Mrs. J. Storey Cabinet member SCC, Mr. M. Creffield Councillor BDC.
5. Subject to the response to the above consider contacting the media.

LANDLINES

The current supply of landlines for 736 and 737 numbers is via a telephone junction box adjacent to our church at post code IP77QR. The box is very old and requires considerable maintenance to function (as witnessed by the frequency of Openreach vans there). The box is in a state where no new land lines can be issued. Mr. and Mrs. Annis who have moved into Church View do not have a landline and therefore no broadband. They have now been waiting since August 2016. They have been in frequent contact with BT / Openreach with definitive success as yet.

Planning permission has been granted for 7 new houses in Brettenham all of which will require a landlines given the mobile signal in Brettenham is poor to very poor to non-existent depending on location. Under the current government attitude to planning we can expect more house to been given planning permission in the future.

Action:

- 6. Mr Annis to provide C. Clarke with the communication history with BT / Openreach.
- 7. Write to the Chairman or CEO of BT Group and/or Openreach expressing our concerns.
- 8 Subject to the response to the above consider contacting the Ofcom

Meeting end at 18.50.